

## CLAIMS

I claim:

1. A method of simulation, said method comprising:  
receiving for at least one business transformation outsourcing service

5        benefits inputs,  
         process inputs,  
         information technology inputs, and  
         value inputs;

based on said inputs, performing

10       a benefits simulation,  
         a process simulation,  
         an information technology simulation; and  
         a value simulation; and

15       outputting at least one measure of economic value for said business transformation  
         outsourcing service.

2. The method of Claim 1, further comprising:  
performing said simulations in different modes for different end users.

20       3. The method of Claim 2, wherein said performing further comprises performing one  
         or more simulations chosen from:

         a simulation in research and development mode,  
         a simulation in internal use mode,  
         and a simulation in external use mode.

25       4. The method of Claim 1, wherein said performing a benefits simulation further  
         comprises simulating at least one business transformation outsourcing service chosen  
         from:  
         sourcing,

procurement,  
payables,  
human resources,  
customer relationship management,  
5 shipping,  
finance,  
accounting,  
insurance claims processing,  
and banking back office services.

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5. The method of Claim 1, further comprising:  
mapping various forms of said benefits simulation to various forms of said business  
transformation outsourcing service.

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6. The method of Claim 1, further comprising:  
representing various forms of said business transformation outsourcing service mainly  
by utilizing various forms of said benefits simulation.

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7. The method of Claim 1, further comprising:  
outputting cost quantities and benefit quantities for a plurality of years.

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8. A method of simulation, said method comprising:  
performing a benefits simulation;  
performing a process simulation;  
performing an information technology simulation;  
performing a value simulation;  
providing interactions among said simulations; and  
representing with said simulations the use of at least one business transformation  
outsourcing service by a client organization.

9. The method of Claim 8, further comprising:

receiving for said at least one business transformation outsourcing service

benefits inputs,

process inputs,

information technology inputs, and

value inputs.

10. The method of Claim 8, further comprising:

outputting cost quantities and benefit quantities for a plurality of years.

11. A system of simulation, said system comprising:

means for receiving for at least one business transformation outsourcing service

benefits inputs,

process inputs,

information technology inputs, and

value inputs;

means responsive to said inputs, for performing

a benefits simulation,

a process simulation,

an information technology simulation; and

a value simulation; and

means for outputting at least one measure of economic value for said business transformation outsourcing service.

12. The system of Claim 11, further comprising:

means for performing said simulations in different modes for different end users.

13. The system of Claim 12, wherein said means for performing further comprises means for performing one or more simulations chosen from:

a simulation in research and development mode,  
a simulation in internal use mode,  
and a simulation in external use mode.

5        14. The system of Claim 11, wherein said means for performing a benefits simulation  
further comprises means for simulating at least one business transformation  
outsourcing service chosen from:

sourcing,

procurement,

10       payables,

human resources,

customer relationship management,

shipping,

finance,

15       accounting,

insurance claims processing,

and banking back office services.

20       15. The system of Claim 11, further comprising:  
means for mapping various forms of said benefits simulation to various forms of said  
business transformation outsourcing service.

25       16. The system of Claim 11, further comprising:  
means for representing various forms of said business transformation outsourcing  
service mainly by utilizing various forms of said means for performing a benefits  
simulation.

17. The system of Claim 11, further comprising:  
means for outputting cost quantities and benefit quantities for a plurality of years.

18. A computer-usable medium, having computer-executable instructions for simulation, said computer- usable medium comprising:  
means for receiving for at least one business transformation outsourcing service  
benefits inputs,  
5 process inputs,  
information technology inputs, and  
value inputs;  
means responsive to said inputs, for performing  
a benefits simulation,  
10 a process simulation,  
an information technology simulation; and  
a value simulation; and  
means for outputting at least one measure of economic value for said business  
transformation outsourcing service.

19. The computer-usable medium of Claim 18, further comprising:  
means for performing said simulations in different modes for different end users.

20. The computer-usable medium of Claim 19, wherein said means for performing  
further comprises means for performing one or more simulations chosen from:  
a simulation in research and development mode,  
a simulation in internal use mode,  
and a simulation in external use mode.

21. The computer-usable medium of Claim 18, wherein said means for performing a  
benefits simulation further comprises means for simulating at least one business  
transformation outsourcing service chosen from:  
sourcing,  
procurement,

payables,  
human resources,  
customer relationship management,  
shipping,  
5 finance,  
accounting,  
insurance claims processing,  
and banking back office services.

10 22. The computer-usable medium of Claim 18, further comprising:  
means for mapping various forms of said benefits simulation to various forms of said  
business transformation outsourcing service.

15 23. The computer-usable medium of Claim 18, further comprising:  
means for representing various forms of said business transformation outsourcing  
service mainly by utilizing various forms of said means for performing a benefits  
simulation.

20 24. The computer-usable medium of Claim 18, further comprising:  
means for outputting cost quantities and benefit quantities for a plurality of years.